#### **KEY BENEFITS**

- Business Superiority:
   Monetize your EV charging network, support innovative business models, and improve customer experience.
- Operational Excellence:
   Ensure EV charger stability and availability and reduce total cost of ownership with smart charging management.
- Reduce Time to Market:
   Faster to market with new products & services or improved existing offerings.
- Web-based Management:
   Manage all aspects of your
   EV charging infrastructure,
   customer & partner
   relations, charging, billing
   and payments, view real time analytics, and
   reports.
- Reduced indirect costs:
   Curtailed downtime and time-to-market delays

Awesome Customer-Centric

- UX:
  The white-label customer mobile app for Android & iOS is intuitive and well-designed. Being the frontend of the service, it truly delivers an awesome user experience.
- Technological Leadership:
   Certified for Charge Point
   Protocols (OCPP 1.6 J,
   OCPP 2.01) and compliant
   with ISO 15118, enabling
   vehicle-to-grid (V2G)
   communications, allowing
   for virtually any modern
   charging station.



We make it easy to use electric vehicles, efficiently operate and grow charging networks, and move towards the cleaner world.



Tridens EV Charge is a cloud pay-as-you-go software for Charge Point Operators (CPO) and e-Mobility Service Providers (EMSP).

### **KEY FEATURES**

- OCPP hardware compliance
- Smart energy management with load balancing
- Personalized offers, promotions, and discounts
- Dynamic tariffs
- Enables prepaid, postpaid or pay-as-you-go business model
- Balance notifications in real-time
- REST APIs for easy integration

### **Features**

Tridens EV Charge enables infrastructure management, customer management, customer web and mobile app, monetization, reports, and real-time analytics.



**Reports & Real-time Analytics** 

## **Infrastructure Management**

- Manage and monitor EV charging stations, chargers, connectors, and sessions
- Monitor with Notifications (SMS, e-mail, push notification, and webhook)
- Smart Charging with Dynamic Load Balancing
- Troubleshoot problems
- Apply remote commands (reboot, firmware update, diagnostics, trigger a message, unlock a connector, etc.)
- Dashboard with real-time data and Google maps
- Hardware flexibility through Open Charge Point Protocol – OCPP 1.6 J and 2.01

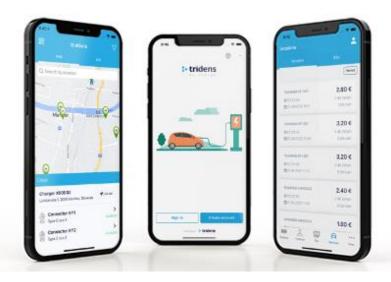
## **Customer Management**

- Find and keep track of your customers via an intuitive user interface
- Monetary and non-monetary balances of services

- Billing and account receivable (AR) history
- Upsell and cross-sell services
- Set notification thresholds
- Manage payments and write off items

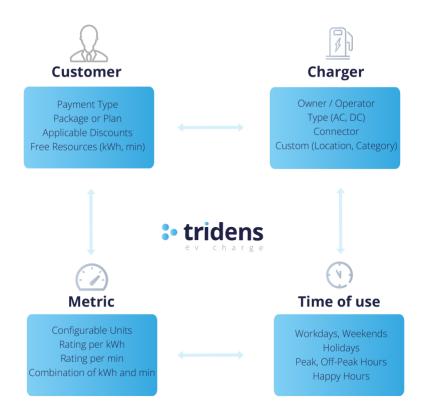
# **User Web & Mobile App**

- Branded mobile apps with the local language, and local currency
- Charger map, availability & reservation
- Filter on charging capacity, connector type, and availability
- Find and navigate to an EV charger
- Managing various payment options
- Issue submission
- Managing a Charging session
- Charging notifications
- Charging history



### **Monetization**

- Personalized offers, promotions, and advanced discounts
- Set up complex price plans and tariff models
- Flexible tariffs per KW/h, per minute, etc.
- Family & business plans
- Multiple currencies support
- Integration with multiple payment gateways
- Different payment options Credit & Debit cards, Vouchers, etc.
- Prepaid, postpaid & pay-per-charge business model
- Real-time charging with notifications
- Billing & Invoicing

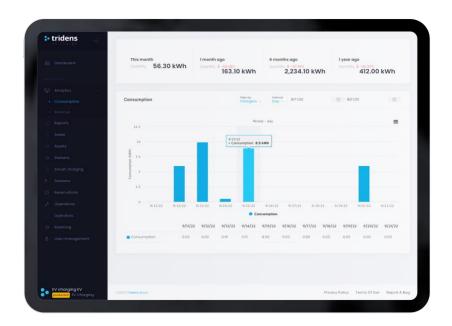


# **Business Intelligence**

Get 360° business visibility with real-time analytics, reports, and insight-driven dashboards.

Utilize valuable insights on your charging network status, energy consumption, and dynamic load balancing data to help you recognize risks and opportunities. Analyze charging patterns to make data-backed decisions that drive your business and promote growth.

- Users (total, total active, total inactive, monthly revenue, proportions)
- Plans (proportion of plans)
- Revenue (total, total grouped by charging station/charger/operator by plan)
- Payment Transactions (revenue, revenue by payment type, etc.)
- Charging Sessions (energy consumed, duration, parking time, reservation time, revenue - can be grouped by charging station/charger/operator/area, total number, avg. duration, avg. price, avg. consumed)



- Stations (energy consumed, usage duration, inactive duration, revenue, total sessions, charging incidence, avg. power/current)
- Chargers (energy consumed, usage duration, inactive duration, revenue, total sessions, charging incidence, avg. power/current)
- Profitability compare your service costs with revenue

## **Ecosystem**

Tridens EV Charge is pre-integrated with taxation gateways (Avalara, SureTax), payment gateways (Authorize.Net, PayPal, Braintree, Stripe, CyberSource, WireCard), ERP applications (Netsuite, SAP) and CRM applications (SalesForce, Microsoft Dynamics CRM).



## **Contact us**

For more information about Tridens EV Charge, visit www.tridenstechnology.com or call +38631627462 to speak to a Tridens representative.

Copyright (c) 2023 Tridens d.o.o.

All rights reserved. Logotype is a registered trademark of Tridens d.o.o. All other names/logos may be registered trademarks of their respective owners.